

Enterprise Project Manager Senior

Summary: The Strategic Technology Solutions division within the Department of Finance & Administration is implementing a new IT delivery model for its customer agencies. The Enterprise IT Transformation initiative involves building a highly qualified and experienced organization to support our agencies in five business domains through a shared resource delivery model. Several critical resources are being recruited to build this delivery model to improve our IT customer service, improve strategic planning with a focus on enterprise solutions and provide improved solution delivery success rates.

The Enterprise Project Manager Senior for the Health and Social Services (HSS) Business Domain will provide guidance at a statewide (enterprise) level and be responsible for oversight and management of medium-large software application development projects, business process re-engineering and complex change management efforts. Projects will require significant governance responsibilities involving multiple business units. The Enterprise Project Manager Senior performs work at the enterprise level and across the departments within the HSS Business Domain. This person reports to the HSS Director of Project Delivery. Duties will include contract management, project management, organizational change management, vendor relationships, recruiting, team building, resource management, and risk/issue resolution.

Required Experience:

- Requires an extensive background in managing large, complex projects that cross multiple business units with outstanding interpersonal and communication skills.
- Demonstrates strong leadership and communication skills in working with all levels in state government and any external stakeholders.
- Experience must include scheduling, establishing level of effort, resource loading and management of the project team, comprised of technical and program staff as well as contractors from one or more firms, to complete tasks within estimated time frames and budget.
- Requires a solid background in managing contracts, monitoring vendor performance, and building productive relationships with vendors.
- Utilizes effective project management methodologies demonstrating a strong knowledge of PMBOK and business analysis best practices.
- Effectively manages and monitors issues/risks. Ensures issues/risks are tracked and escalated as needed.
- Demonstrates strong interpersonal skills with all levels of personnel and demonstrate the ability to motivate employees/teams to apply skills and techniques to solve dynamic problems.
- Effectively develops and delivers formal presentations to project sponsors and/or business process owners. Builds consensus and support throughout the project lifecycle.
- Must have a bachelor's degree.
- Must have at least 7+ years large, complex IT development and implementation experience.

Preferred Experience:

- 10+ years large, complex IT development and implementation experience.
- MBA or Master's degree.
- Experience working in the governmental sector (local, state, or federal).
- Strong IT technical background.
- Experience working with Agile software development methods.
- Experience with Planview IT Project Portfolio Management software.
- Certification in one or more of the following: Project Management Professional (PMP), Six Sigma, LEAN, Business Process Management.

Please submit your resume to Trena Maynard at trena.maynard@tn.gov.